



**San-Ten
Consulting**

**Task
Order
Place**

**Business
Process
Modelling**

Introduction

At **San-Ten Consulting**, we are convinced that smooth and efficient business processes are the foundation to achieve **Operational Excellence** in all areas, be it in production, administration, supply chain or HR.

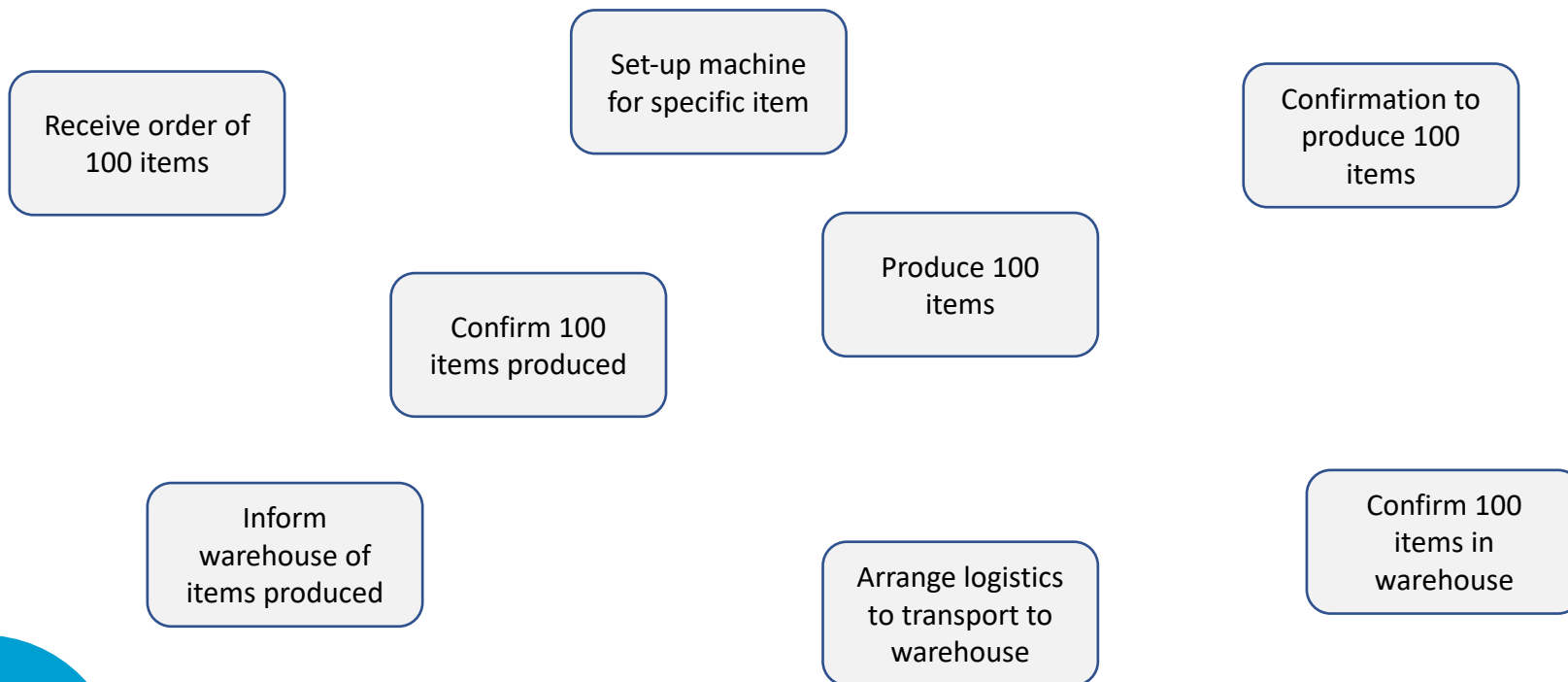
Therefore, we apply our **T-O-P Business Process Modelling** to define best practice processes, tailored to your company and your needs.

Having best practice, smooth processes is the basis to further design your operational and organizational structure, define meaningful KPIs, identify automation and digitization potentials and eventually define the workforce needed.

To illustrate our approach we will use a very simplified production process (produce 100 parts and send to warehouse) as an example, that we would model in a workshop together with your experts:

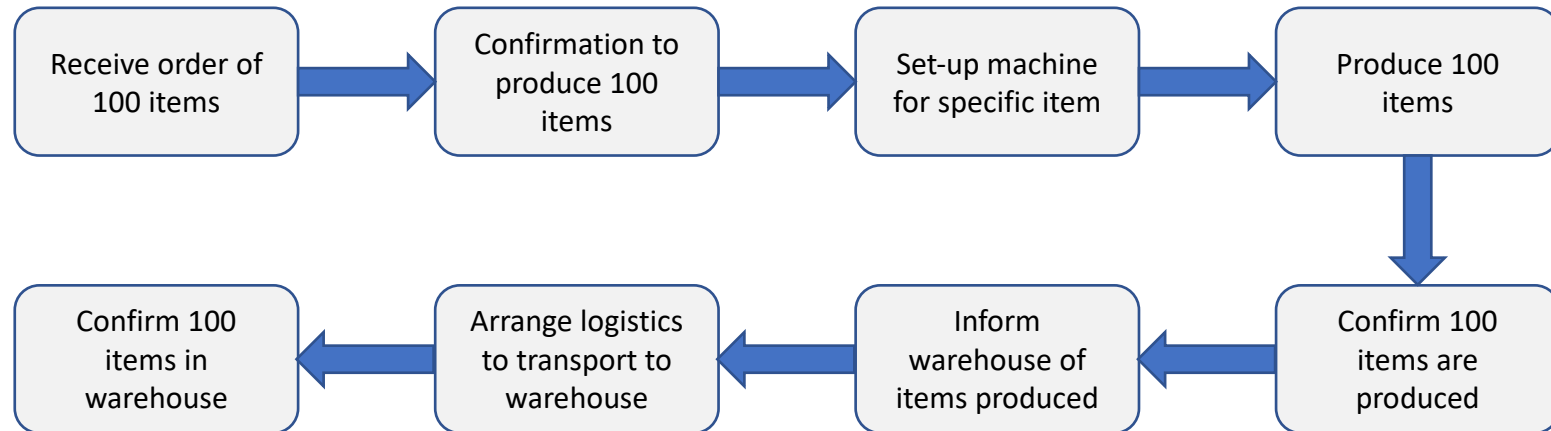
1) Task

In the first step, we collect all the necessary steps (or deemed necessary) to fulfill the process end-to-end.



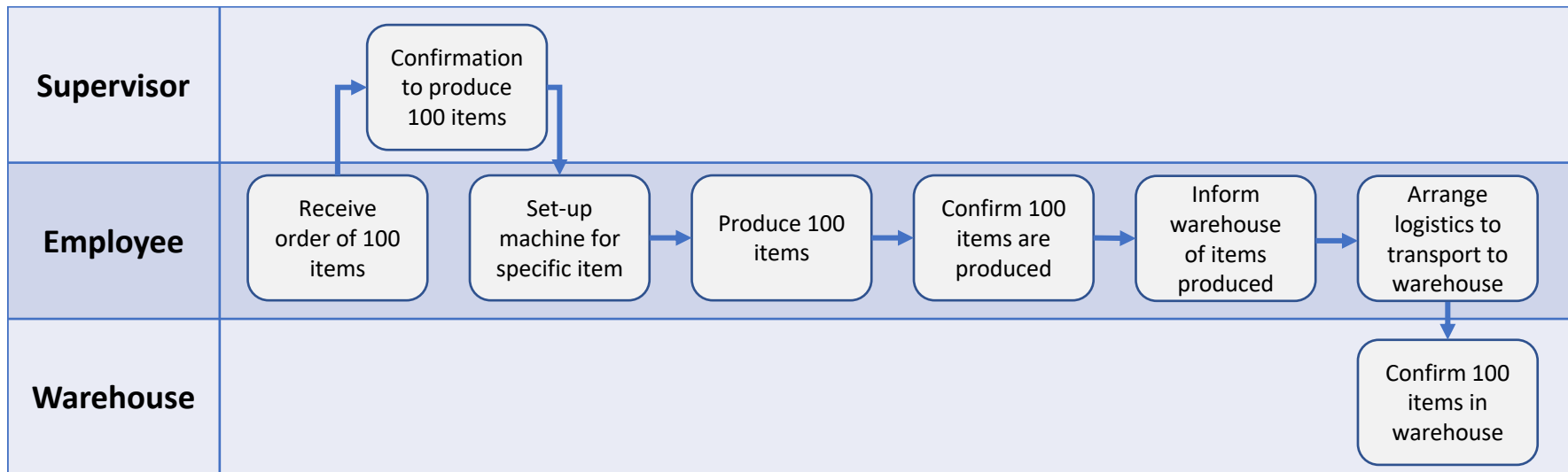
2) Order

The second step is to bring the tasks in a logical order that is the best to run the process:



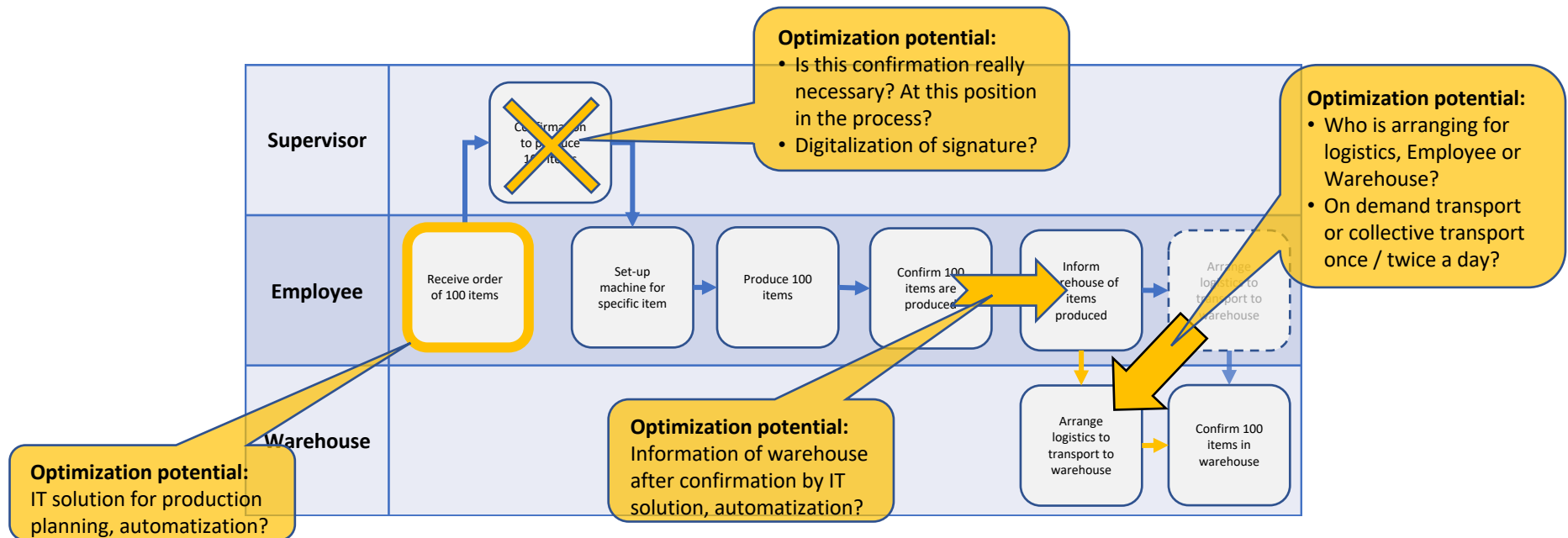
3) Place

The third step in business process modelling is to define where or by whom the task is executed. Typically we use a so called “swim lane diagram” for that:



4) Optimization and more

Based on the obtained “swim lane” you can start discussing optimizations as well as options for digitalization and automatization:



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